

Annex - Cookie Policy: List of cookies

In the tables below, you will find the list of cookies used on our website (*europ-assistance.lu*) as of 14/07/2026, classified by category.



Functional, Analytical and Critical cookies

Cookie name	Purpose	Duration	Provider (recipient)	Category	Transfer outside EEA
PHPSESSID	Maintains the server session	Session	Europ Assistance	Strictly necessary	No
ROUTEID	Load balancing across servers	Session	Europ Assistance	Strictly necessary	No
language	Remembers the selected language	Session	Europ Assistance	Strictly necessary	No
languageCode	Remembers the language in the quote funnel	Session	Europ Assistance	Strictly necessary	No
AxonIngress	Routing of the quote engine	2 days	Europ Assistance	Functional	No
_dd_s	Real user monitoring, loaded via the Mollie payment SDK	Session	Datadog (via Mollie)	Analytics	Yes - USA (DPF, Datadog)